



AWEW/mjc/NSI 010/08

14 July 2008

To: **All NSI approved installers of electronic security systems, all applicant installers, all NSI approved ARCs/RVRCs and all applicant ARCs/RVRCs**

Dear Colleague

MANAGEMENT OF FALSE ALARMS - AMENDMENT TO BS 8473: 2006

I am writing to inform you that British Standards Institution (BSI) has published an amendment to British Standard Code of Practice BS 8473: 2006.

BS 8473: 2006 is called "Intruder and hold-up alarm systems – Management of false alarms – Code of practice".

BSI has called the amendment "A1: 2008" and details of the amendment are given in the **ANNEX** attached to this letter.

The effect of the publication of amendment A1: 2008 is that the text of BS 8473 is amended immediately and therefore the change needs to be implemented without delay.

You can obtain copies of standards from British Standards Institution (BSI), 389 Chiswick High Road, London W4 4AL. Alternatively, we can supply copies at discounted prices and you may find this beneficial if you are not members of BSI.

Please do not hesitate to contact me if you have any questions.

Yours sincerely

Tony Weeks
Technical Manager

Att: Annex

ANNEX TO NSI LETTER REF: NSI 010/08 DATED 14 JULY 2008

SUMMARY OF AMENDMENT (A1: 2008) to BS 8473: 2006

British Standards Institution (BSI) published an amendment to BS 8473: 2006 in July 2008. The BSI reference for the amendment is A1: 2008.

The effects of the amendment are:

- a) In sub-clause 10.7 (RMC policy of denying restore), to cause the following text to be DELETED:

The RMC should deny restore if more than one policed alarm condition has occurred in the last 12 months.

- b) In sub-clause 10.7 (RMC policy of denying restore), to cause the following text to be SUBSTITUTED:

The RMC should deny restore if more than two policed alarm conditions have occurred in the last 12 months.
