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30 April 2014

**To: All NSI ARC Gold approved companies**

Dear Colleague

**OPEN MEETING TO DISCUSS NON-APPROVED CENTRES CALLING THE POLICE**

I attach a copy of an open letter from the Association of Chief Police Officers (ACPO) Security Systems Liaison Group inviting approved alarm receiving centres (ARCs) to attend a meeting at Tally Ho Conference & Banqueting Centre, Pershore Road, Birmingham, B5 7RN on Wednesday 28 May 2014 commencing at 10.30 am.

The meeting is to discuss the emerging issue of non-approved monitoring centres calling the police in relation to non-compliant (non-URN) system installations and to look at the options available to counter the problem.

You are invited to attend the meeting on 28 May. Please confirm your attendance by email to Natasha Lettman ([nlettman@tycoint.com](mailto:nlettman@tycoint.com)) by 12 May.

As you may know, Richard Childs the chair of the ACPO Security Systems Liaison Group sits on our Board as the ACPO representative.

Martin Harvey sits on the NSI Security Systems Sector Committee, which is an internal committee within NSI that reviews matters relating to the electronic security systems industry. Martin has been delegated to lead on discussion of the options available to counter the issue of non-approved monitoring centres calling the police.

Please do not hesitate to contact me if you have any questions or queries.

Yours sincerely

**Tony Weeks**  
Head of Technical Services

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