



Security.Improved

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To: All NSI ARC Gold approved companies and applicants

Dear Colleague

CHANGES TO THE RULES OF ARC GOLD

I am writing to inform you that we have reviewed ARC Gold Code of Practice NACP 3 for management of sub-contracting and ARC Gold Code of Practice NACP 5 for management of complaints.

We have decided, as a result of these reviews, to put the revised requirements in a new (Issue 7) edition of NSI Quality Schedule SSQS 102 and to withdraw NACP 3 and NACP 5 from use with immediate effect.

The benefits of putting the revised requirements into SSQS 102 include having everything in one document and showing more clearly how the requirements for management of sub-contracting and complaints relate to BS EN ISO 9001.

With regard to withdrawal of NACP 3, it is important to say that under BS EN ISO 9001 and SSQS 102 you must ensure full control over any sub-contracted processes and retain full responsibility for any failure of sub-contractors to carry out work to the required standards.

With regard to withdrawal of NACP 5, the requirements for management of complaints are largely unchanged and you should not need to alter your procedure.

We have updated the ARC Gold Criteria for Approval in line with the above changes and we have taken the opportunity update the Criteria, for example in relation to BS 8591 and the BS EN 50518 series.

The updated ARC Gold Criteria for Approval and the new edition of Quality Schedule SSQS 102 are attached with this letter and are available for you to download from the approved company area of the NSI website.

The new (Issue 7) edition of Quality Schedule SSQS 102 relates to BS EN ISO 9001:2008. A further Quality Schedule will be issued in relation to the new edition of BS EN ISO 9001 due to be published in September 2015.

Please do not hesitate to contact me if you have any questions.

Yours sincerely

Tony Weeks

Head of Technical Services

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