

ML/KL/NSI 017 18

21 June 2018

To: All ARC Gold approved companies

Dear Colleague,

**PSA LICENSING OF INTRUDER AND CCTV MONITORING CENTRE STAFF
(APPLIES TO UK BASED MONITORING OF SYSTEMS IN REPUBLIC OF IRELAND)**

If your organisation provides intruder/CCTV monitoring for systems in the Republic of Ireland, you should have received the PSA communications providing information about the new licensing requirements for individuals working in intruder alarm and CCTV monitoring centres.

The new licensing requirement came into force on the 1st June 2018.

Details on individual licensing as described in PSA communications:

1. There will be a single licence which will cover both Intruder Alarm and CCTV monitoring.
2. The cost of a licence for a monitoring centre employee will be €90. The licence will be for a period of 3 years.
3. The start date/critical date for the commencement of the licensing of employees in the sector will be the 1st June 2018*.
4. Employees in the sector who on the 1st June 2018 have more than 6 months employment in a monitoring centre will not be required to undertake the prescribed training. These employees must lodge an application for a licence with the Authority in advance of the 1st June 2018*. Employers will be required to provide verification of employment for all such employees before the 1st June 2018.
5. All existing employees with less than 6 months employment in a monitoring centre shall complete the required training within 6 months of the 1st June 2018. Employers shall notify the Authority when training has been successfully completed.

6. A person commencing employment with a monitoring centre on or after the 1st June 2018 shall apply to the Authority for a licence before the commencement of the employment concerned.
7. Persons at 6. above shall complete the required training within 6 months of commencing employment. Employers shall notify the Authority when training has been successfully completed.
8. The training of the employees will be conducted in house initially. Training will be conducted online at a future date.

The following activities will be licensable:

- a) Any person who monitors security equipment to which information concerning the status of one or more CCTV systems is reported.
 - b) Any person who monitors security equipment to which information concerning the status of one or more intruder alarm systems is reported.
 - c) Any person who supervises staff involved in a) or b) above.
- * Employees who hold a valid Security Guard (Static) Licence on the 31st May 2018 and who are employed in a monitoring centre on that date can wait until the renewal of their licence and apply for their monitoring licence at that time. Employers will be required to verify that employees hold a Security Guard (Static) Licence

If you require further information about this, then please contact:

Lorraine McCarthy
Individual Licencing
00353-62-32644
LXMcCarthy@psa.gov.ie

Grace Grant
Head of Licensing
00353-62-32603
GXGrant@psa.gov.ie

Should you wish to discuss this with a member of the NSI team, please do not hesitate to get in touch.

Yours sincerely,



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Head of Certification Services

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