

KL/JD/NSI 021 18

03 October 2018

**To: All NSI NACOSS Gold, Fire Gold, Gates Gold, Systems Silver, Fire Silver and Gates Silver approved companies and applicants**

Dear Colleague,

**INFORMATION CONCERNING THE LEVEL OF PERFORMANCE IN RELATION TO THE CARRYING OUT OF ROUTINE (PREVENTIVE) MAINTENANCE VISITS**

I am writing to inform you that we have published NSI Technical Bulletin 0046 giving information on the levels of routine (preventive) maintenance performance NSI expects its approved companies to achieve in relation to contractual maintenance requirements.

The information in this technical bulletin was previously contained in a document known as NATM 7 but the information has now been updated and the scope of the document expanded to include all NSI approval schemes where there is, or may be, contractual maintenance agreements in place either as a requirement of the approved company's client or as a requirement of a technical standard or Code of Practice.

The information contained in the technical bulletin should be self-explanatory but, if you do have any questions, please do not hesitate to contact me.

Yours sincerely,



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Head of Field Operations (Systems)

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