

RC/KL/NSI 002 20

14 February 2020

**To: NACOSS Gold, Systems Silver and ARC Gold approved companies and applicants**

Dear Colleague,

**INCREASE IN URN ADMINISTRATION CHARGES ANNOUNCED BY NATIONAL POLICE CHIEFS' COUNCIL SECURITY SYSTEMS WORKING GROUP**

Following a recent review, the National Police Chiefs' Council Security Systems Working Group has announced a forthcoming increase of the Administration Fee by Police Forces in England, Wales and Northern Ireland when issuing Unique Reference Numbers (URNs) for remote signalling systems requiring a Police response. The increase will take effect from 1st April 2020.

The Administration Fee, which has remained static for seven years, will increase by 5%. The new charges will be as follows:

- Intruder Alarm = £45.66 + VAT = £54.79
- Hold-up Alarm = As above
- Combined IA/HUA = £91.32 + VAT = £109.58
- Take-over of an existing system for a single element = Same price as a new system
- Take-over of an existing system with two elements = £68.50 + VAT = £82.20

Lone Worker Annual Fees:

- Under 10,000 devices monitored = £55.17 + VAT = £66.20
- 10,000 – 50,000 devices monitored = £82.76 + VAT = £99.31
- 50,000 or above devices monitored = £110.35 + VAT = £132.42

The new fees will apply to any contract signed after 1st April 2020. When an application is submitted after 1st April 2020, for any system with a signed contract pre-dating this, proof of signature will need to be provided in order to secure the current prices.



Failure to supply the correct fee from 1st April 2020 may result in a delay in processing the URN application.

If you have any queries regarding the new fees, please contact the relevant Police Alarms Administration Department who will be able to advise.

Yours sincerely,

A handwritten signature in black ink that reads 'Robert Conlon'.

Robert Conlon  
Head of Standards

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