

RC/KL/NSI 010 20

06 March 2020

To: All ARC Gold approved companies monitoring activations from Lone Worker devices

Dear Colleague,

**ASSISTANCE REQUIRED REGARDING QUANTIFYING INDUSTRY TAKE-UP FOR
BS 7984-2 LONE WORKER RESPONSE SERVICES**

NSI have been asked by the BSI main committee for the Private Security Management & Services (GW/003) to help them determine what the industry take-up has been for the standard BS 7984-2 for security guarding companies responding to Lone Worker activations.

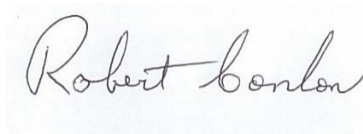
As an Alarm Receiving Centre that monitors activations from Lone Worker devices, you can assist us with helping the BSI by providing the following information for your company:

1. Are you passing any such activations to security guarding companies? YES / NO
2. If you are, then please state the names of each of the companies that you use.

We would greatly appreciate your assistance in this matter and look forward to receiving your information by email to the following address:

kevin.lawton@nsi.org.uk

Yours sincerely,



Robert Conlon
Head of Standards

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