

MD/KL/NSI 013 20/1

25 March 2020

To: All Cash Services Gold and Silver companies with Passport

Dear Colleague,

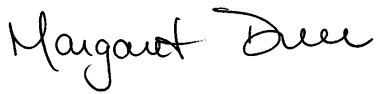
MAINTAINING ACS APPROVAL DURING THE COVID-19 PANDEMIC

Following discussion with the SIA in relation to ACS visits and the difficulties being encountered in the current COVID-19 situation, it has been agreed by the SIA that, in order to maintain ACS approval, assessment that are due to take place can be conducted in two stages. The first stage will be completed in the month the visit is due and conducted remotely via Skype or other electronic means. The second stage, to test implementation and service delivery, will be completed on site within 6 months of the first stage visit.

NSI understand the difficulties and extreme pressures security business are currently experiencing and, with your co-operation, will do everything we can to facilitate these visits in line with SIA guidance.

Your auditor will be in contact to discuss the arrangements for the remote visits in due course.

Yours sincerely,



Margaret Durr
Head of Field Operations (Services)

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