

RC/KL/NSI 015 20

03 April 2020

**To: All NACOSS Gold and Systems Silver approved companies**

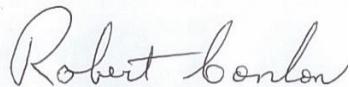
Dear Colleague,

**POLICE SCOTLAND URN APPLICATIONS URGENT MESSAGE**

Police Scotland have asked NSI to communicate the following short message on their behalf regarding their processing of new URNs in this current environment.

*"In the present circumstances could you please ask all of your clients to ensure they get any of their outstanding URN alarm applications submitted in to Police Scotland as soon as practicable in order to avoid a bulk load of applications hitting Police Scotland at a time when we may need to focus our attention on other key areas of our business."*

Yours sincerely,



Robert Conlon  
Head of Standards

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