

MH/LW/NSI 017 20

23 April 2020

To: All NACOSS Gold, Systems Silver, ARC Gold Approved Companies and applicants

Dear Colleague,

RELEASE OF THE 'NATIONAL POLICE CHIEFS' COUNCIL (NPCC) POLICE OPERATIONAL ADVICE AND SECURITY INDUSTRY REQUIREMENTS FOR RESPONSE TO SECURITY SYSTEMS'

The NPCC have recently released their 2020 updated policy which has been retitled as the "National Police Chiefs' Council (NPCC) Police Operational Advice and Security Industry Requirements for Response to Security Systems", which replaces the 2018 version the "National Police Chiefs' Council (NPCC) Police Requirements & Response to Security Systems".

This document is applicable to all installers and ARCs in England, Wales and Northern Ireland and is available on both the Police Security Systems website (www.policesecuritysystems.com) and the Secured by Design website (www.securedbydesign.com under 'Group Initiatives' - this site also provides a list of contacts for each Police force alarm unit).

There have been many changes made, however most are editorial: the entire document has undergone a re-format; annex F has been re-built with addition of requirements and removal of others; and there are new additions to the text, including explanations and clarifications.

A summary of the changed sections is listed in the first few pages of the NPCC document. To help with highlighting the changed content NSI has compiled the reference document Annex A to this circular letter, which is attached. This will assist with your review of all the changes within the NPCC document.

The information contained in the Annex A should be self-explanatory but, if you do have any questions, please do not hesitate to contact me.

Yours sincerely,

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