

MH/KL/NSI 028 20

07 July 2020

**To: All NSI Guarding Gold and Guarding Silver approved companies and applicants**

Dear Colleague,

**PUBLICATION OF BS 7984-3 CODE OF PRACTICE FOR THE PROVISION OF MOBILE SECURITY SERVICES (KEYHOLDING AND RESPONSE SERVICES)**

This circular letter introduces NSI Technical Bulletin No. 0052 which describes the recently published BS 7984-3:2020.

**The main requirements introduced by the publication of the 2020 edition of BS 7984 part 3**

The main reason for the change and introduction of this new services standards is to bring mobile patrol service in line with the BS 7984 key-holding series.

Companies wishing to hold approval to BS 7984-3 must hold approval to BS 10800 Provision of Security Services as the overarching standard.

Each Security services sector standard will be adapted and modified by the BSI to follow the new structure in due course.

**Implementation timescale for applicant companies**

New applicant companies to NSI Guarding Gold and Silver schemes will be audited against BS 7984:2020 with immediate effect and any Improvement Needs recorded against clauses of the Standard will have to be satisfactorily addressed before approval can be granted.

**Implementation timescale for existing approved companies**

NSI approved companies will need to be compliant with BS 7984:2020 by the 31st March 2021. To allow companies the necessary time to review and adapt appropriate processes and procedures in order to meet the requirements of BS 7984-3:2020, NSI will not start auditing to BS 7984-3:2020 until the 1st October 2020. From this date and until the 31st March 2021, a non-compliance will

have an audit note recorded against clauses of the standard. From the 31st March 2021, an Improvement Need will be recorded against clauses of the Standard and will have to be satisfactorily addressed before approval can be granted.

### **How do I obtain a copy of BS 7984-3:2020?**

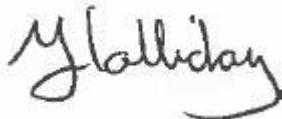
BS 7984-3:2020 is available as an outright individual purchase directly from the BSI (for £130) or at a 12½% discounted rate from the NSI.

Due to BSI rules after publication of a new standard, the standard will not be available as a download via the NSI approved company Standards on Subscription service until October 2020.

### **Questions or queries?**

If you have any questions or queries regarding the implementation of the change, please do not hesitate to contact me.

Yours sincerely,



Matthew Holliday  
Technical Manager

DDI: 01628 764862  
Email: matthew.holliday@nsi.org.uk