



National Security Inspectorate

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ANNEX A TO NSI 020 21

“National Police Chiefs’ Council (NPCC) Police Operational Advice and Security Industry Requirements for Response to Security Systems” 2021: Changes from the 2020 Requirements

Clause	Mod type	Details
	New	Where clause headings referenced installation, they now also reference monitoring
2.1.4	Changed	Requirements have changed for in-house monitoring by Security operations centres where compliance with BS EN 50518:2019 cat II would be acceptable
2.3.2 b)	Changed	A reference to chief constables having a choice to adopt this clause is now removed
2.6.1	Changed	Website navigation instruction is amended
2.6.5	New	A new sub-clause is included
2.7	Changed	This sub-clause heading now references Transfers along with variations
2.7.2	New	A new sub-clause is included
2.7.3	New	A new sub-clause is included
2.8.3	Changed	A new note is included
2.8.6	New	A new sub-clause is included
3.2.4	Changed	The reference to BS 8243 is now undated allowing companies to choose between the two current editions i.e. BS 8243:2010 and BS 8243:2021
3.4.1	Changed	Clause re-phrased to describe when a personal attack button should be used
4.2.1	Changed	A new note within sub-clause is included
4.5.1	Changed	This sub-clause includes a new sentence preventing the use of 'fear of crime' as part of any sales terminology
Appendix C (iii)	Changed	Wording in this sub-clause is changed to reinforce that a PNC check must be carried out before an individual is appointed
Appendix C 3	New	A new sub-clause is included
Form A Note	Changed	Note is re-phrased and colour changed to emphasis delays will occur where questions 3 and or 4 are completed with a 'Yes'
Form B Para 4	Changed	Wording in paragraph 4 changed to warn an applicant that their employment may be affected where the results of a PNC check do not meet requirements
Appendix C last letter	new	New Appendix C check notification letter
Appendix F	Changed	The dropdown lists for system compliance include undated standards for BS 8243 and BS 8418
Appendix G	Changed	The form heading note is modified
Appendix G	New	There is a new entry included in the hazard list

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Clause	Mod type	Details
Appendix I 4	Removed	Point referring to a 10 minute sounder delay and equipment to request exemption is removed
Appendix K 4	Changed	Point re-phrased to describe when a personal attack button should be used
Appendix R 2.2	Changed	BS 8591 is removed from list of standards
Appendix R 4.10	removed	Requirement relating to methods issued by the Home office, Police and the centre for applied science and technology is removed
Appendix S III d	Changed	Point is re-phrased
Appendix S III g	Changed	Point is re-phrased
Appendix S III m	New	Note recommending companies comply with Cyber security codes for both their organisation and their installations. There is also a note included providing a timeline for mandatory compliance with Cyber essentials for companies
Appendix S annex A	Changed	Reference to BS 9518