

MH/KL/NSI 020 21

22 June 2021

To: All NACOSS Gold, Systems Silver and ARC Gold approved companies and applicants

Dear Colleague,

RELEASE OF THE 'NATIONAL POLICE CHIEFS' COUNCIL (NPCC) POLICE OPERATIONAL ADVICE AND SECURITY INDUSTRY REQUIREMENTS FOR RESPONSE TO SECURITY SYSTEMS'

The NPCC have recently released their 2021 updated requirements for response to security systems.

This document is applicable to all installers and ARCs in England, Wales and Northern Ireland and is available via both the Police Security Systems website (policesecuritysystems.com) and the Secured by Design website (securedbydesign.com) under 'Group Initiatives' - this site also provides a list of contacts for each Police force alarm unit).

There have been many changes made. Many are editorial. There are, however, new additions to the text, including explanations and clarifications.

Some of the key changes contained in the new 2021 requirements document:

- Where clause headings previously solely referenced installation, many now also reference monitoring.
- New guidance relating to bulk transfers or amendments is now included.
- References to BS 8243 and BS 8418 are now undated to allow compliance to all current editions of these standards.
- Rephrasing in relation to when a personal attack button should be used.
- Modifications to notification letters to be sent to applicants post PNC check.
- Recommendations relating to the application of a holistic view to Cyber security, including a time line for mandating certification to Cyber essentials.

A summary of the changed sections is listed in the first few pages of the NPCC document. To help with highlighting the changed content, NSI has compiled the reference document, Annex A to this circular letter, which is attached. This will assist with your review of all the changes within the NPCC document.



The information contained in the Annex A should be self-explanatory but, if you do have any questions, please do not hesitate to contact me.

Yours sincerely,

A handwritten signature in black ink that reads 'Matthew Holliday'.

Matthew Holliday
Head of Approval Schemes

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