



Security.Improved

**National Security Inspectorate**

Sentinel House  
5 Reform Road  
Maidenhead  
SL6 8BY UK

**T** +44 (0)1628 637512

**E** nsi@nsi.org.uk

**W** nsi.org.uk

RJ/KL/NSI 022 21

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**To: NSI Guarding Gold and Guarding Silver approved companies and NSI assessed ACS companies**

Dear Colleague,



**'PERCEPTIONS IN SECURITY'  
PROJECT**

In May I wrote to you on behalf of the Security Commonwealth (SyCom) to ask for your help with a major study it is undertaking regarding the perception and reputation of the security industry. This is part of a wider initiative to raise awareness of professionalism and standards across the sector.

SyCom is reaching out to a number of distinct groups including the police, security companies, buyers of security services and security officers to gather a full picture of the perceptions held with the aim of identifying and addressing areas of concern and drive improvements for the greater good.

As an NSI approved/assessed company, I am asking you on behalf of SyCom to participate in this **'Perceptions in Security' Project** to contribute your views by an online questionnaire. If you were unable to respond earlier, I would ask you consider doing so now.

***Why is this important?***

*With your feedback the Security Commonwealth will better understand the issues important to the industry and lobby on its behalf accordingly.*

It should take no more than ten minutes of your time to complete and, if there is any question you would rather not answer, just skip it and move on to the next.



All responses will be anonymous and kept confidential. Should you choose to leave your details, findings of survey will be shared with you in due course.

**Please access the survey here**

On behalf of SyCom, I would like to thank you in anticipation of your contribution to this research.

Yours sincerely,

Richard Jenkins  
CEO

## About SyCom



SyCom is an umbrella organisation of independent membership bodies and stakeholders across the security industry, providing a forum for discussion and co-operation in the common interest and in the promotion of professionalism, good practice and information sharing to enhance security across the UK.

The Estimated Annual Turnover of UK Regulated Security Industry is £4.44 billion\* with Security Commonwealth (SyCom) representing companies responsible for over £3 billion – almost three quarters of that turnover.

In people terms, SyCom reach is to over 370,500 licensed security officers in the United Kingdom and also a large number of unlicensed professional security officers - an important group of directly employed staff.

Membership includes the major security membership organisations in the UK, such as Institute of Workplace and Facilities Management (IWFM), the Security Institute, the Cross-sector Security and Safety Communications (CSSC), the British Security Industry Association (BSIA), The City Security Council (CSC), the City of London Crime Prevention Association (CoLCPA) and the Night Time Industry Association (NTIA), and stakeholders such as NSI. Each of these organisations is represented on SyCom's Special Interest Steering Group.

\*Source: <https://www.infologue.com/exclusive/infologue-2019-top-30-uk-security-companies>

[More information on SyCom](#)