

MH/KL/NSI 029 21 (1)

08 November 2021

To: All NSI Guarding Gold, Guarding Silver, Specialist Services Gold, Specialist Services Silver and ARC Gold approved companies and applicants

Dear Colleague,

BSI REQUEST FOR PUBLIC COMMENT ON DRAFT LONE WORKER STANDARD**BS 8484 - Provision of lone worker services – Code of Practice****Your opportunity to influence standards!**

BSI is inviting comment on the draft of BS 8484 (briefly described below) for the development panel to review and resolve. The public comment period ends on 3rd January 2022.

Comment may be submitted via the BSI standards development web portal:

<https://standardsdevelopment.bsigroup.com/projects/2021-00807>

Please note: Online registration with the BSI standards development portal is required before access to the draft will be granted.

Brief description of changes

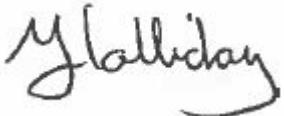
Although BS 8484 is a mature standard, it was seen by the BSI GW/1/2 committee as being out of date in some areas. Also, a new standard BS 9518 was introduced in August 2021 covering alarm handling for systems compliant with BS 8243:2021, BS 8418:2021 and BS 8484 (DPC). This alarm handling standard should be read in conjunction with draft BS 8484.

The draft standard includes a number of changes. The changes are:

- acknowledgement that pairs or small groups of workers might also be considered "at risk" and thus the use of an LWS might be beneficial;
- home workers now included as potential beneficiaries of a LWS as well as pairs or small groups;

- acknowledgment that those working from home are also to be considered as lone workers and therefore understanding their risks and the possible use of an LWS might be beneficial;
- content has been updated to assume that the method used to transfer an audio call from a LW might be via a data call rather than a traditional call;
- improvement to integrity with the addition that all staff involved in LWS delivery should be screened to BS 7858; and
- removal of much of the recommendations in Clause 7 (Alarm Receiving Centre) and acknowledgement that this is now covered in BS 9518.

Yours sincerely,



Matthew Holliday
Head of Approval Schemes

DDI: 01628 764862
Email: matthew.holliday@nsi.org.uk