



Security.Improved

National Security Inspectorate

Sentinel House
5 Reform Road
Maidenhead
SL6 8BY UK

T +44 (0)1628 637512

E nsi@nsi.org.uk

W nsi.org.uk

ML/KL/NSI 012 22

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To: All NSI Gold approved companies and applicants

Dear Colleague,

CORRECTIVE ACTION RESPONSES – REQUIREMENT FOR ACCOMPANYING 'ROOT CAUSE ANALYSIS'

As you will be aware, if an Improvement Need or Improvement Observation is identified during an audit, Gold approved companies are required to review the nonconformity raised and provide a response to NSI within the prescribed timeframe.

The response must include appropriate and sufficient root cause analysis in order for the auditor to accept the response.

Please refer to the attached guidance document which provides more information relating to root cause analysis. This document is also available in the approved company login area of the website for future reference.

If you have any questions, please contact me directly.

Yours sincerely,

Max Linnemann
Director of Certification Services

DDI: 01628 764863

Email: max.linnemann@nsi.org.uk

