



National Security Inspectorate

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ANNEX A TO NSI 018 22

“National Police Chiefs’ Council (NPCC) Police Operational Advice and Security Industry Requirements for Response to Security Systems” 2022: Changes from the 2021 Requirements

Note: The below list is not exhaustive, with the grammatical changes not included

Clause	Mod type	Details
	New	Where clause headings referenced installation, they now also reference monitoring.
2.1.4	Changed	Requirements have changed for in-house monitoring by Security operations centres where compliance with BS EN 50518:2019 cat II except for clauses 8.3 and 9.2.
2.3.3	New	Police compliant companies – new clause created taking some points previously in 2.3.2 and adding an additional note.
2.6.3	Changed	“URN is issued and owned by the police” wording is now in bold.
2.7.3	Changed	Transfers involving 10 or more premises - Wording now includes a 6-month deadline from the date of transfer.
2.11.1	Changed	The administration application cost for URNs increased to £48+ VAT.
3.1.1	Changed	Sentence wording changed with respect to level 1 Immediate response - addition of wording “ultimately and therefore cannot be guaranteed”.
3.1.2	Removed	The police service has adopted the use of confirmed alarm technology as part of the effort to reduce false calls.’ removed.
3.6.3	New	Point added relating to response for Type B systems.
3.6.4	Changed	Wording changed for response to type B systems to “persons at the scene”.
4.1.1	Changed	The Data Protection Act 2018 and General Data Protection Regulation (GDPR) replaced the Data Protection Act 1998 and place obligations on organisations handling personal information.
4.5.3	Changed	Clarified wording to avoid ARCs implying automatic response for Type B systems.
4.5.5	New	New point added relating to Appendix S.
5.0	Changed	Appendix D’s title changed to “CONVICTION CHECK GUIDANCE”.
Appendix A	New	Link to the ‘Secure by design’ website added.
Appendix B	New	Trading Address field ‘(as appears on Inspectorate Certificate see App S III(g)) added.
Appendix C	New	DISCLOSURE OF CONVICTIONS – Multiple changes to form mainly clarification. Ability to use a Wet or Secure digital signature to sign form now allowed.

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and Security Industry Requirements for Response to Security Systems” 2022:
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Clause	Mod type	Details
Appendix C	Changed	The wording in relation to gaps in employment changed to now say “Any unexplained gaps in employment must be satisfactorily accounted for.”.
Appendix D	New	“CONVICTION CHECK GUIDANCE” created.
Appendix E	Changed	ADMINISTRATION CHARGES – Updates to charges.
Appendix E	Changed	The wording in relation to if a 3rd party certificated company ceases trading or loses approval updated to include reference to clause 1.3.
Appendix E	New	New Points c & d relating to when an administration fee may not be applicable.
Appendix F	Changed	Wording changed in note section Restoration of Response Annex A form “false calls” to “false alarms”.
Appendix F	New	The requirement to capture “what3words” location information on the application form.
Appendix F	New	A new note point was added about the sequential alarm’s restoration of response - <i>“Evidence may be requested that sequential confirmation is in place. This should be in the form of an ARC report with the unconfirmed and confirmed HUA signals highlighted”</i> .
Appendix G	Changed	Significant wording change in first sentence of Appendix relating to Site Hazards & Risks now included reference to Occupiers Liability Act 1957.
Appendix G	Changed	Administration Fee changed to £48+ VAT in line with changes to Appendix E.
Appendix S	New	Requirements for Security System Services - (III(m)) points (i) & (ii) added relating to pressure sales & unlawful trading practices.
Appendix S	Changed	Cyber Security Guidance updated, Date for implementation removed and point added relating to payment card standard.
Appendix V	Changed	POLICE REQUIREMENTS FOR LONE WORKER SERVICES - Fees changed .
Appendix V	Changed	Clause 2.2 wording changed to “Lone worker URNs are renewable annually on the 1st of April. The monitoring centre is to advise the police alarm administrator of renewal requirements”.
Appendix V	Changed	Monitoring centre requirements 5.1(b) changed from BS 8591 to BS 9518