

DR/KL/NSI 018 22

16 September 2022

**To: All NACOSS Gold, Systems Silver and ARC Gold approved companies and applicants**

Dear Colleague,

**RELEASE OF THE 'NATIONAL POLICE CHIEFS' COUNCIL (NPCC) POLICE OPERATIONAL ADVICE AND SECURITY INDUSTRY REQUIREMENTS FOR RESPONSE TO SECURITY SYSTEMS**

The NPCC has recently released their 2022 updated requirements for response to security systems. This document applies to all installers and ARCs in England, Wales and Northern Ireland and is available via both the Police Security Systems website ([policesecuritysystems.com](http://policesecuritysystems.com)) and the Secured by Design website ([securedbydesign.com](http://securedbydesign.com) under 'Group Initiatives' - this site also provides a list of contacts for each Police force alarm unit).

There have been many changes made; the majority are grammatical or procedural. There are, however, new additions to the text and a new Appendix D document.

Some of the key changes contained in the new 2022 requirements document are as follows:

- Date for companies being required to hold "Cyber Essentials" has been removed; for now, it is to remain as guidance only.
- New Appendix D document which gives guidance on relevant offences for the Appendix C conviction checks.
- Changes to the administration costs, with Appendix E detailing the revised charges.
- Clarification on the misrepresentation of response for Type B systems.
- Significant amendments to wording with respect to data protection and GDPR.
- Significant changes to wording in Appendix G with respect to pre-warning of site risks.

A summary of the changed sections is listed in the first few pages of the NPCC document. To help with highlighting the changed content, NSI has compiled the reference document, Annex A to this circular letter, which is attached. This will assist with your review of all the changes within the NPCC document.



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The information contained in Annex A (included with this document) should be self-explanatory but, if you do have any questions, please do not hesitate to contact me.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'D Robinson', with a large, stylized 'D' and a long horizontal stroke.

David Robinson  
Approval Schemes Manager  
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