

MH/KL/NSI 009 23

26 July 2023

To: All NSI approved companies

Dear Colleague,

LAUNCH OF INTACT - THE NEW NSI AUDITING SYSTEM

NSI is pleased to announce the launch of the new NSI auditing system, INTACT. INTACT is the leading provider of software solutions for audits, assessments, certification, accreditation, and standards worldwide. From this week, our auditors will be auditing using the INTACT system.

What changes will NSI Approved Companies need to be aware of?

The new NSI auditee portal will provide our Approved Companies with an improved interface for responding to audit findings. A guide to using the portal can be found on the Welcome Page once logged in.

In the next few days, you will be receiving an email with login instructions. If you have not received this by 31st July, please contact CustomerSupport@nsi.org.uk who will be able to assist you.

Approved Companies will still be required to login to the legacy Approved Company area for access to Certificates of Compliance, standards and documents with the new NSI Auditee Portal for use with audits only.

A new Approved Company login page will be available from the NSI website, nsi.org.uk, from 31st July with navigation to each site.

Further transition of online services will be taking place in the near future and we will keep you informed.



Please bookmark the address below in your browser for access to the NSI Auditee Portal.

<https://nsi.intact-platform.com/Login.aspx>

Yours sincerely,

A handwritten signature in black ink that reads 'M Holliday'.

Matthew Holliday
Director of Approval Schemes

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