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## ANNEX A TO NSI 016 23

### **“National Police Chiefs’ Council (NPCC) Police Operational Advice and Security Industry Requirements for Response to Security Systems” 2023: Changes from the 2022 Requirements**

**Note: The below list is not exhaustive, with the grammatical changes not included**

Clause	Mod type	Details
-	New	Where clause headings referenced installation, they now also reference monitoring.
2.3.3(b)	Addition	Requirements have changed for Police compliant companies: <i>by the submission of an Appendix B where applicable.</i> added.
2.3.3(c)	Changed	Police compliant companies – changed to ‘... <i>must not use a non-compliant company or operative to install or maintain a compliant security system.</i> ’
2.6.1	Changed	Notice to Install - changed to ‘... <i>security system...</i> ’.
2.11.1	Changed	The administration application cost for URNs increased to <i>£53.10+ Vat</i>
3.1.3	Changed	Wording changed in relation to timescales for adoption of ECHO into ARCs - changed to ‘... <i>may no longer</i> ’.
3.4.3	Changed	False alarm calls relating to Hold up alarms changed to ‘... <i>in a rolling 12 month period...</i> ’.
Appendix A	New	(section header) ‘Examples:’ changed to ‘Mandatory:’ <b>and</b> new point inserted at (1) <b>and</b> previous point (3) now point (2) <b>and</b> ‘...within 10 minutes in the following areas (insert areas) and (insert town names) town centres.’ changed to ‘...in urban areas within (?) minutes and rural areas within (?) minutes.’ <b>and</b> ‘...must have a 10 minute audible sounder...’ changed to ‘...may be required to have an audible sounder...’ <b>and</b> previous point (2) now point (3) <b>and</b> ‘... <i>(or ECHO where applicable)</i> ...’ inserted.
Appendix A	New	Appendix A (New section header) ‘Optional examples:’ created <b>and</b> previous point (1) now point (1) <b>and</b> previous point (4) now point (2)
Appendix B	Changed	‘This is a living document...’ changed to ‘ <i>The NPCC Police Operational Advice &amp; Security Industry Requirements for Response to Security Systems</i> is a living document...’ <b>and</b> ‘...company is aware of these amendments.’ changed to ‘...company is adhering to the current version.’
Appendix C	Changed	PROCEDURE (iii) ‘...but before appointment.’ changed to ‘...but preferably before appointment.’

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*"National Police Chiefs' Council (NPCC) Police Operational Advice  
and Security Industry Requirements for Response to Security Systems" 2023:  
Changes from the 2022 Requirements*

Clause	Mod type	Details
		(viii) (Note) '...security company and not to...' changed to '...security company or...' <b>and</b> 'It is recommended that they are returned to the originator.' added.
Appendix C	Changed	Form A '...Security Systems Requirements...' changed to 'The NPCC Police Operational Advice & Security Industry Requirements for Response to Security Systems...'.
Appendix D	Changed	Year changed to 2023.
Appendix E	Changed	ADMINISTRATION CHARGES – (1) '£48.00' changed to '£53.10' (3b) '£72.00' changed to '£79.60'
Appendix F	Changed	(1)) 'CCTV' changed to 'Detector Activated CCTV' (and drop-down list on Appendix F updated).
Appendix F	Changed	'*' added at end of text on each line <b>and</b> note at end of table added.
Appendix G	Changed	Administration Fee changed to £53.10+VAT in line with changes to Appendix E.
Appendix L	Changed	'...(contact number).' changed to '...(contact number / ECHO).
Appendix S	Changed	Annexe A '*' added to PD6662:2017, PD6662:2010 and PD6662:2004 <b>and</b> note at end of section added
Appendix V	Changed	POLICE REQUIREMENTS FOR LONE WORKER SERVICES - Fees Changed