# ANNEX A TO NSI 021 24
## Revision 1

## A summary of the changed sections within SSQS 101 Issue 9

**Note: The below list is not exhaustive, with grammatical changes, updates to current standards or the removal of obsolete standards not being included.**

| Clause | Mod type | Details |
|---|---|---|
| Clause 5.3 | Changed | Detailed assignment of responsibilities, especially in small organisations, related to security systems. |
| Clause 5.3 (3) | Addition | Screening Controller responsibilities now required to be assigned point (3). |
| Clause 7.1.2 | Changed | Stricter screening requirements for subcontractors updated and ID card requirements clarified. |
| Clause 7.1.4 | Addition | Allowance for use of virtual office in line with OP2-085. |
| Clause 7.2 | Changed | Emphasis on verifying staff competence in subcontractors through documented processes and regular reviews. |
| Clause 7.5.3 | New | Expanded electronic document control requirements, including traceability for customer-signed docs. |
| Clause 8.1 | Changed | Clarified documentation requirements for contracts, competence and system design verification. |
| Clause 8.2 | Changed | Strengthened complaint management process, including root cause analysis and documented actions. |
| Clause 8.2.2 | Addition | Strengthened requirements regarding selling codes of ethics and complaint handling arising from breaches. |
| Clause 8.3.2 (g) | Addition | Agreed deviations point added pointing to the approval criteria. |
| Clause 8.3.4 | Addition | Additional requirements added related to design controls. |
| Clause 8.3.5 | Addition | Additional requirements added related to design outputs. |
| Clause 8.3.6 | Addition | Additional requirements added related to design changes. |
| Clause 8.5.3 | Addition | Clarified that NSI approval certificates and URNs are considered as customer property. |
| Clause 8.5.5 | Addition | Strengthened requirements for post-delivery activities. |
| Clause 9.2 | Additional | Strengthened requirements for internal audits |